

Patient Safety Culture Studies

Ensure Critical AHRQ SOPS® Measurements



Understand how patient safety culture strengthens the quality of your care with the Agency for Healthcare Research and Quality Surveys on Patient Safety Culture™ (AHRQ SOPS®), conveniently offered and analyzed by PRC experts. The combination of AHRQ surveys and PRC consulting helps you reach higher patient experience scores, increases employee engagement, and the quality of care delivered.

ABOUT THE AHRQ STUDY

AHRQ SOPS® studies perform a standardized assessment to measure perceptions of the culture of safety, with specialized surveys for hospitals, medical offices, ambulatory surgery centers, pharmacies, and nursing homes. PRC provides all forms of the SOPS® study, either as a standalone offering or as an incorporated question set alongside engagement, intent to remain, and loyalty questions. To make your survey process as smooth as possible, PRC seamlessly provides the fixed questions set, formulas, and benchmarks developed by AHRQ.

CREDIBLE DATA

Working with a US Government-approved vendor of AHRQ SOPS® studies ensures the credibility of your results, encouraging participation through added confidentiality by giving their responses to an independent and neutral source. PRC conducts independent data preparation and offers the add-on ability to submit survey data to AHRQ on your behalf.

EASE FOR ALL

PRC conducts AHRQ SOPS® studies through an easy-to-use online and mobile format. Following survey administration, we create internal reports at both the organizational and department level that identify areas of opportunity for increased patient safety through our Key Drivers of Excellence® analysis. Beyond the data, PRC's patient safety experts will work with your organization to develop a deeper understanding of your culture, all packaged with a comprehensive summary and action planning tools. These results go beyond numbers; offering you the insights to build sustainable action.

Want to learn more?
Email info@prcexcellence.com



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